

<p>Achievements / good performance</p> <ul style="list-style-type: none"> • We are maintaining low number of admissions for permanent residential care for all age groups • Our waiting lists for assessments have been reducing. The waiting list in Customer Access and Assessment is down from 200 in 2011 to 30? in September 2011. The carers waiting list is down from 140 in May 2013 to 108 in September • Review of commissioned services for carers completed. • Two examples of good practice from York (Dementia friendly cafe commissioned from Dementia Forward; Carers Emergency Card Scheme) featured in 'Making it Real for Carers' TLAC publication. • Completion of National Minimum Dataset workforce returns to qualify for WDU funding. • Key Stage 4 results are the highest in region and are 16th highest in England. 	<p>Areas in need of improvement / issues to watch</p> <ul style="list-style-type: none"> • Delays in discharges continue, but improvements in delays in Acute hospital reducing. • Reablement service continues to work well, but capacity to review and move people from the service is stretched. We are exploring ways to address the capacity issues to improve timeliness of reviews and increase through put. This will also help with hospital discharges. • Key Stage 2 results against the key measures are either inline or below national performance, with one result being in the bottom 25% of LAs in England.
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Supporting Families who may be struggling:

Measure the impact of IFS.... Review the effectiveness of Integrated Family Support and the impact on our looked after figures through inclusion in a regional improvement funding research programme

Parenting programmes delivered this quarter aimed at more vulnerable families, including specific programmes for parents with substance misuse, mothers fleeing or living with domestic violence and mothers in prison as well as open programmes offered in the areas where the most need has been identified.

Performance	2011/12	2012/13	2013/14	2013/14	Trend
			Latest	Target	
Number of Families attending targeted Parenting Programmes	479	485	219 Q2	360	Increase
Number of families identified (since the start of the programme) who meet the criteria for Troubled Families as set out in the Financial Framework (government estimate York has 315 families over 3 years).			234 Q2		
Number of those identified troubled families started to work with (government target across the 3 years = 263).			150 Q2		
Numbers of Looked After Children (per 10k shown in brackets) excluding short term breaks	251 (70)	243 (67)	231 (64) Q2	210 (58)	Decrease
Average cost per looked after child	£19,804	£21,277	£19,861 Q2		Decrease
Total numbers of out of authority placements reducing due to the provision of enhanced local provision	25	29	24 Q2	24	Decrease
% of looked after children adopted following an agency decision that the child should be placed for adoption (placed within 12 mths of decision)	85%	75%	100% Q2	100%	Increase

Continue to develop the multi agency Education, Health and Care plans

Further training/awareness raising has taken place with SENCOs and head teachers. Multi agency meetings have also taken place to engage all relevant partners regarding appropriate pathways for children, under the new framework.

Complete the production of the CAMHS strategy by producing a CAMHS outcomes framework, to improve local mental health needs

The Strategy has been completed and presented to YorOK Board and work has begun on updating the outcomes framework. One key outcome (developing a better profile of young peoples mental health) will benefit from links to JSNA process.

Complete transformation of former Young People's Services to targeted provision – launch and implement Youth Support Services Strategy

A complete overhaul of CYC webpages underway. An outline plan for completing the Transformation has been shared with Chief Officers, Elected Member, Managers and Staff.

Focus on the mental health and well-being of children and young people

- Implement mental health toolkit CYPP 60
- Promote and implement public health programmes in good sexual health
- Support the Youth Council in their campaign around mental health and well-being CYPP 63

Limetrees have delivered tailored training to IFS Practitioners around brain based development in teenagers and how they can best understand and support mental health issues through a whole family approach. In addition, WDU now offering to whole of Children's workforce Foundation session 1: Understanding mental health, distress and illness and Foundation session 2: Adolescent developmental psychology which include Complex coping issues, Mood issues and Developmental issues.

Between pupils who are supported by the pupil premium and their peers, (FSM, service children and looked after children)

- Monitor use and impact of pupil premium
- Work with schools to develop targeted strategies to accelerate the progress of FSM pupils in English and mathematics CYPP 29
- Work with HTs to ensure appropriate strategies are in place to raise the attainment of pupils eligible for the pupil premium, that best practice is used to inform strategic planning e.g. JRF Raising aspirations and the EEF toolkit CYPP 30 and 31
- Ensure governors are aware of their responsibilities, are being pro-active, also that the use of the pp is publicly reported

- Monitoring and intervention plans discussed with all mathematics subject leaders. Progress of these students to be reviewed with subject leaders in regular half-termly meetings.
- School governors have received training on the use of the Pupil Premium and Ofsted reports show they are aware of their responsibilities.

Performance	Academic Year	2010/11	2011/12	2012/13 Latest	2012/13 Target	Trend
Difference in % points between pupils eligible for FSM and those who are not, achieving Level 4+ in Reading, Writing and Maths at Key Stage 2				23.00% Q2		
Difference in % points between pupils eligible for FSM and those who are not, achieving 5+A*-C (Inc E&M) at KS4		33.00%	28.90%	29.40% Q2	25.00%	Decrease
% of FSM pupils achieving Level 4+ in Reading, Writing and Maths at Key Stage 2				54.00% Q2		
% of pupils eligible for FSM achieving 5+ A*-C (Inc E&M) at KS4		31.00%	36.20%	39.00% Q2	35.00%	Increase

Raising attainment of looked after children and young people, using PEPS to drive up standards

- Analyse educational performance and intervene as appropriate
- Ensure that the Pupil Premium is being used effectively to raise the attainment of LAC and close the gap in performance between LAC and their peers
- Track termly progress and monitor impact of strategies / support on individuals
- Improve the number of and quality of PEP and QA PEPs re targets and impact. Ensure that are completed in appropriate timescale and that SCare are fully involved. (CYPP 12)
- Improve monitoring of progress with out of area looked after children
- Monitor the impact of the post-16 PEP ensuring education and training needs are fully met
- Create a coherent strategy for the educational development needs of children aged 0-5
- Establish appropriate training for foster carers so that they are able to support the learning of LAC

- The role of the specialist teacher for LAC has been redefined and refocused to ensure that there is a sharper impact on improving outcomes.
- The Virtual School SLT is monitoring the progress of LAC. The Virtual School has seen an improvement in the % of PEPs returned and now has paper copies of PEPs.
- All head teachers have been contacted to ensure PEP forms understood and all completed copies are returned to the Virtual Head teacher. A school database has been established that allows for fixed snap shots of cohort at key times over an academic year 2013/14. A data collection calendar is in place and the progress reporting calendar established.
- The Virtual Head and LAC specialist teacher and LAC EP have booked in school visits to monitor the performance of out of area LAC.

Performance	Academic Year	2010/11	2011/12	2012/13 Latest	2012/13 Target	Trend
% of children in care reaching Level 4 in English at KS2		67.00%	54.00%	Annual Q1	50.00%	Decrease
% of children in care reaching Level 4 in Maths at KS2		56.00%	69.00%	Annual Q1	60.00%	Increase
% of children in care achieving 5 A*-C GCSEs (or equivalent) at KS4 (incl English & Maths)		23.50%	7.00%	Annual Q1	44.00%	Decrease
% of Personal Education Plans (PEP) completed		84.00%	61.90%	80.00% Q1	New for 2013/14	Increase

Lead the child poverty agenda, ensuring join-up and impact, in conjunction with key partnerships, strategies and services, including broader health, wellbeing and equality agendas, the council plan and the work of the Health & Wellbeing Board.

- Have begun working with schools to look at strategies to increase school meal take-up particularly amongst those pupils entitled to free school meals. This has included setting up a working group of school representatives of 4 schools.
- Up to the beginning of October Family Information Service has provided 172 packages of childcare brokerages to families relating to the two year old offer.
- IFS Families meeting the Troubled Families criteria for being out of work have action plans supporting them to make progress into work. Six families have achieved this since the service was launched in January, number of others well on the way.

Reduce Child Poverty (RCP)
 Establish an effective York model for tobacco control, including establishing a York Tobacco Alliance and implementing NICE guidance 'Quitting smoking in pregnancy and following childbirth'.

Smoking in pregnancy advisor delivered training to five participants. Bespoke sessions now incorporated into Babes in Arms Parents group and Howe Hill for young people. Preparatory work under way for forming the Tobacco Alliance. PSH Meetings arranged to ascertain sharing data on 'smoking in pregnancy and following childbirth'.
 The latest quarterly figures (Q4 2012/13) show that the percentage of women giving birth in York hospital who were known to be smokers at the time of delivery was 13.0% . The national average is 12.8% and the regional average is 17.1% . The trend for smoking at time of delivery in York is downwards.

Develop a CYC Alcohol strategy					
A draft Project Plan has been devised, outlining the key steps that need to take place in order to produce the Strategy. There are concerns around staffing capacity required to carry out initial scoping and produce the final document.					
Promote overall improvements in mental health and physical health for young people (5-18) including focus on childhood obesity interventions (From C&YPP).					
Performance	2011/12	2012/13	2013/14 Latest	2013/14 Target	Trend
% in Child Poverty (LAIT)	13.5% (2008)	14.0% (2009)	13.5% (2010)		Stable
% of women giving birth in York hospital who were known to be smokers at the time of delivery	15.00%	13.00%	No Data Q1		Decrease
% of reception year children recorded as being obese	7.50%	8.53%	Annual Q1		Increase
% of children in Year 6 recorded as being obese	14.70%	16.13%	Annual Q1		Increase
Overall Deprivation (National Rank based on average score)	Ranked 242 (13.4 '07')		Ranked 232 (12.93 '10')		Down 10 places
Life Expectancy at Birth; Male and Female	79.6 M, 82.9 F (08-10)		79.4 M, 83.2 F (09-11)		Increase
Using the recently developed school place planning strategy document and working through the York Education Partnership and school admission cluster groups provide solutions to accommodate increased pupil numbers.					
Cluster meetings are continuing and decisions are being made to assist in progressing the growth of schools to meet increased pupil numbers.					
Performance	2011/12	2012/13	2013/14 Latest	2013/14 Target	Trend
% of primary schools with 25% or more of their places unfilled	8.00%	10.00%	Annual Q1		Increase
% of secondary schools with 25% or more of their places unfilled	10.00%	25.00%	Annual Q1		Increase
% of primary schools oversubscribed by 5% or more (@ January school census)	12.00%	13.00%	Annual Q1		Increase
% of secondary schools oversubscribed by 5% or more in years 7-11 (@ January school census)	0.00%	0.00%	Annual Q1		
To deliver a high quality school admissions service including the completion of primary and secondary admissions rounds and managing appeals throughout the year and manage increased in-year admission applications for both primary and secondary schools.					
Both primary and secondary admissions rounds completed. High percentage of parents/carers continue to get first preference of schools (Primary 92%, Secondary 96%). In year applications in both secondary and primary schools continue to increase. Primary Behaviour and Attendance partnerships now established and are meeting regularly.					
Performance	2011/12	2012/13	2013/14 Latest	2013/14 Target	Trend
% of 1st preferences secured for the Primary school admission round	90.40%	92.00%	Annual Q1		Increase
% of 1st preferences secured for the Secondary school admission round	93.40%	96.00%	Annual Q1		Increase

Improved Health and Wellbeing arrangements:					
Develop options for integrated health and social care teams <ul style="list-style-type: none"> • Framework and MOU with NYCC • Review of therapy service options • Alignment of teams with NCTs • Management review • Piloting new ways of working in Haxby and Wiggington 					
<ul style="list-style-type: none"> • Increased numbers being supported to leave hospital safely still high. Additional care manager post funded through health gain funding, and is linked to Neighbourhood Care Multi Disciplinary Team in Haxby Wiggington, to explore more community focussed discharge planning approaches. • Residential beds in CYC homes still delivering benefits as we move people to a care home to await and agreed start date for home care. • Delays in discharges continue, but improvements in delays in Acute hospital reducing at year end. • Initiated planning for Occupational Therapy integration with community and acute health teams. • Planning for winter pressures and urgent care under way. 					
Performance	2011/12	2012/13	2013/14 Latest	2013/14 Target	Trend
Average weekly number of CYC Acute delayed discharges	8.69	10.67	11.00 Q2	8.25	Increase
Total CYC bed days cost	£214.5k	£261.9k	£108.6k Q2	£210k	Stable
People supported to live independently through social services PACKAGES OF CARE	-	1,784	1,807 Q2		Stable
People supported to live independently through social services PREVENTION	-	2,822	2,693 Q2		Stable
Timeliness of social care packages	88.60%	91.02%	92.43% Q2	90.00%	Increase
Customers & Carers receiving Self Directed Support (Direct Payments and Individual Budgets) - eligible customers only	1	73.11%	79.75% Q1	70.00%	Increase
Facilities for people with dementia and other specialist needs:					
Performance	2014	2016	2018	2020	Trend
Total population aged 65 and over predicted to have dementia	2,677	2,823	3,004	3,158	Increase
To maintain the current high level ratings that have been achieved in all seven homes inspected early in 2012/13. <ul style="list-style-type: none"> • Training tender for dementia care training for all staff in the 7 homes has been confirmed – Dementia care Matters (DCM) – and work begun in earnest to start this programme late October. 					
Build a new 90 bedded care village at Lowfields and 72 bedded care home at Burnholm <p>The Modernisation of Elderly Peoples Homes programme has now entered into the Competitive Dialogue phase with three bidders. The dialogue will run from 28th October to the 3rd February after which the Council will enter a further period of dialogue with chosen bidders with Calls for Final Tender.</p> <p>Dementia Care Matters have been brought in to work alongside the project team and staff. This team will ensure that the City of York Council gets both the best level of care for its new homes and that current care teams are trained ready to operate in the new care settings.</p> <p>Joseph Rowntree Fund have agreed to act as a “critical friend” throughout the procurement process, bringing valuable expertise to the process.</p>					
Number of people in settled accommodation with a Learning Disability or a mental health need <ul style="list-style-type: none"> • Review LD customer group to identify any limitations of the indicator in its current definition • Talk to regional performance leaders • Development of Mental Health Action Plan with commissioners to develop supported living options 					
<ul style="list-style-type: none"> • We have reviewed practice in other authorities with better performance data. • Review of the number of people in residential or nursing home placements (and so not in settled accommodation) indicates that 15% are in such placements. This would suggest around 85% are likely to be in ‘settled accommodation’, rather than the 63% we reported in 2012-13. • We will now institute a ‘census approach’ to calculate this indicator for people with Learning Disabilities. 					

Performance	2011/12	2012/13	2013/14 Latest	2013/14 Target	Trend
Adults with learning disabilities in settled accommodation	73.08%	63.19%	15.19% Q2	80.00%	Decrease
Adults with learning disabilities in employment	10.26%	38.58%	2.11% Q2	9.00%	Decrease
Improve safeguarding practice <ul style="list-style-type: none"> • Increase number of people with agreed protection plan • Develop links between Safeguarding and Drug and Alcohol services • Work with Community Safety to develop protocols for joint working 					
<ul style="list-style-type: none"> • Making Safeguarding Personal project has been initiated, with a regional start up meeting hosted in West Offices. This is part of a national programme and York is signed up to 'Bronze level'. This will requires systematic consideration. recording and monitoring of the outcomes that people who are the subject of safeguarding concerns say they want to achieve for themselves. It will offer more choice and control to those who are at risk and help to focus the support from all agencies on achieving these outcomes. • Multi agency procedures have been reviewed with all partners. 					
Community based support and promoting individual budgets:					
To seek a decision from Cabinet regarding proposal for a Social Enterprise. To work closely with CYC and external partners (NHS) to ensure continued delivery of Warden Call, Telecare and CELS services during a possible transition phase.					
<ul style="list-style-type: none"> • Consultants have been procured and we are working with Bates, Wells and Braithwaite to set up the New Organisation. • Transition phase now underway to create the Social Enterprise. Working through process of electing the Staff Director and will then advertise for the Non-Exec Directors – hoping the full board will be set up by November. 					
Performance	2011/12	2012/13	2013/14 Latest	2013/14 Target	Trend
Total number of customers (Warden Call and telecare)	2,771	3,131	3,154 Q1		Increase
Key Contact: Toby Brotherton (x2022), Business Intelligence Officer					